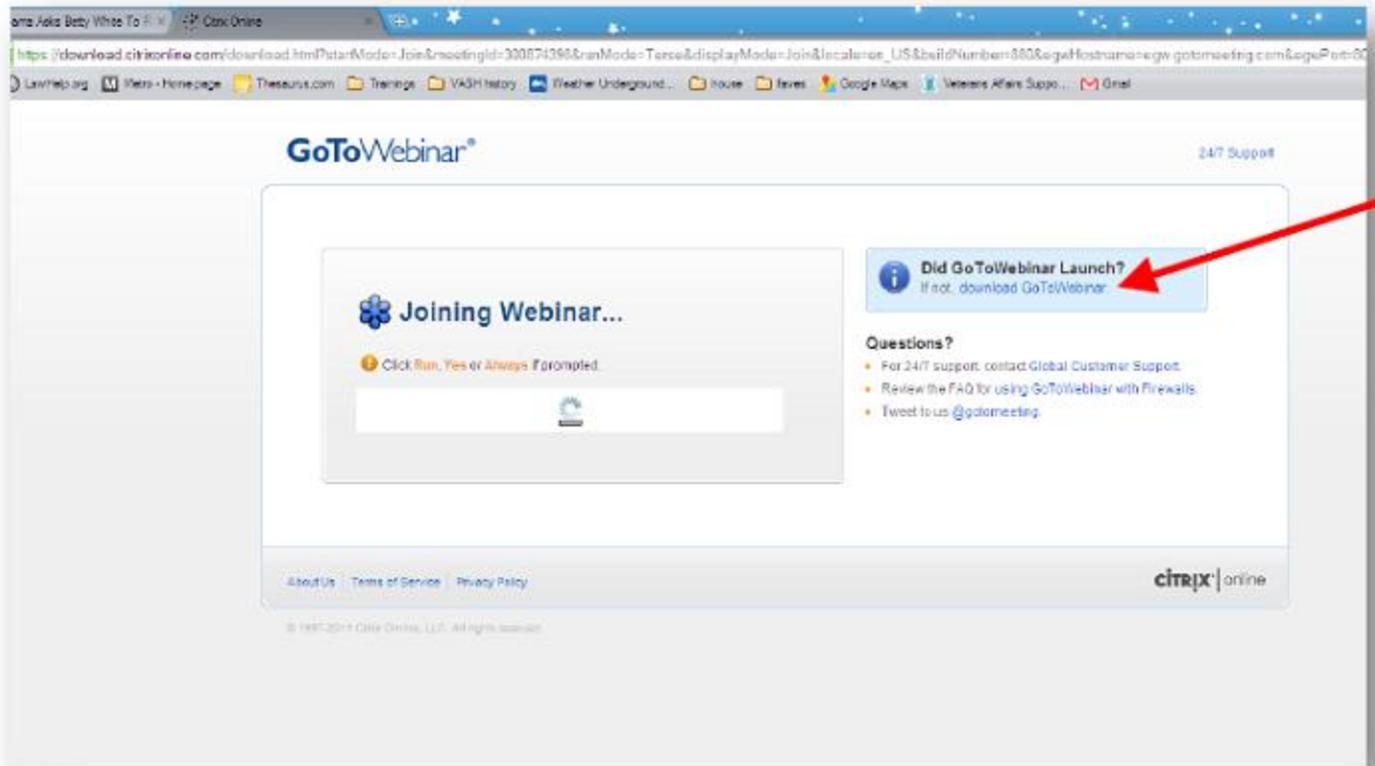


## FYIs on HUD-VASH webinar at 1:30 EST January 24, 2012

Hello everyone!

For those of you registered for the HUD-VASH 101 Webinar at 1:30 EST, you should have received a few emails from the service we're using, GoToWebinar (courtesy of HUD's SNAPs Office, or Homeless Programs Office). Reiterating and adding to what has been included in the emails, here are a couple of points to keep in mind when using the webinar software:

- The webinar has a cap of 1,000 attendees, and the contractor has informed us that at least 1,020 people have registered. Therefore, to ensure that you're able to attend the webinar, please try to login to the webinar around 15 minutes before it is scheduled to begin. If several staff from your office will be attending the webinar, please try to log in as one attendee (sharing a phone and computer) in order to allow as many attendees to join the webinar as possible.
- If for any reason you are unable to login to the webinar due to the webinar reaching capacity, ***the webinar recording will be made available on the HUD website within 2 weeks***. We will send out an email with a link to the recording once it has been posted. In addition, any questions that you have on the webinar topic can be directed to a HUD field office or VA Network Homeless Coordinator.
- After clicking on the link to join the webinar, you will see a webpage depicted in the screenshot below. Please note that the program may not run automatically. You may need to download the GoToWebinar software prior to connecting to the webinar.
  - The red arrow in the screenshot below indicates where you can find the link to download the software.
  - If you have problems connecting, you can call the **GoToMeeting Customer Support line at 1-800-263-6317**. Starting this process around 15 to 20 minutes prior to the start of the webinar should give you enough time to get assistance if you have problems connecting to the program.
- Finally, for those of you that join the webinar, the PowerPoint presentation may run slower than normal, due to the large number of people attending the webinar and viewing the presentation.



## HUD-VASH National Team

<http://www.va.gov/HOMELESS/HUD-VASH.asp>

<http://www.hud.gov/offices/pih/programs/hcv/vash/>