

HPRP Quarterly Reporting: *e-snaps* is now available for Q8 reporting

July 5, 2011

The technical issue that occurred with *e-snaps* last Friday has been resolved. Grantees can, and should, begin Q8 QPR reporting now. The deadline for completing QPRs in *e-snaps* is midnight on **Friday, July 15, 2011**.

Note: The HUD Virtual Help Desk will not be available after 5 p.m. ET on Friday, July 15th – **do not** wait until Friday afternoon/evening to try to report, because if you have any difficulties, help will not be available.

FederalReporting.gov is open and the deadline remains **Thursday, July 14, 2011**.

Questions?

- As always, please submit all questions related to *e-snaps* QPRs to the HUD Virtual Help Desk. The Help Desk staff are prioritizing reporting-related questions during the reporting periods—especially near the deadlines—and will seek to respond quickly, usually within a day or two. At the same time, please note that the Help Desk receives a high volume of questions, so HUD appreciates your patience as we work to respond to all the questions in a thoughtful manner.
- If you have a question about an error message in *e-snaps*, please attach a screen shot of the error message to the question submitted on the Help Desk.
- For questions about FederalReporting.gov, please contact that help desk, at 1-877-508-7386 or www.federalreporting.gov.