



Planning Employment Services for the Chronically Homeless

Welcome and Introduction

Facilitator

Ann Oliva, Abt Associates

HUD Presenter

*Cynthia High, Office of Special Needs Assistance
Programs, HUD*

Presenters

Cheryl Bakari, Jackson Employment Center

John Rio, Advocates for Human Potential

Robert Tucker, Indianapolis Private Industry Council

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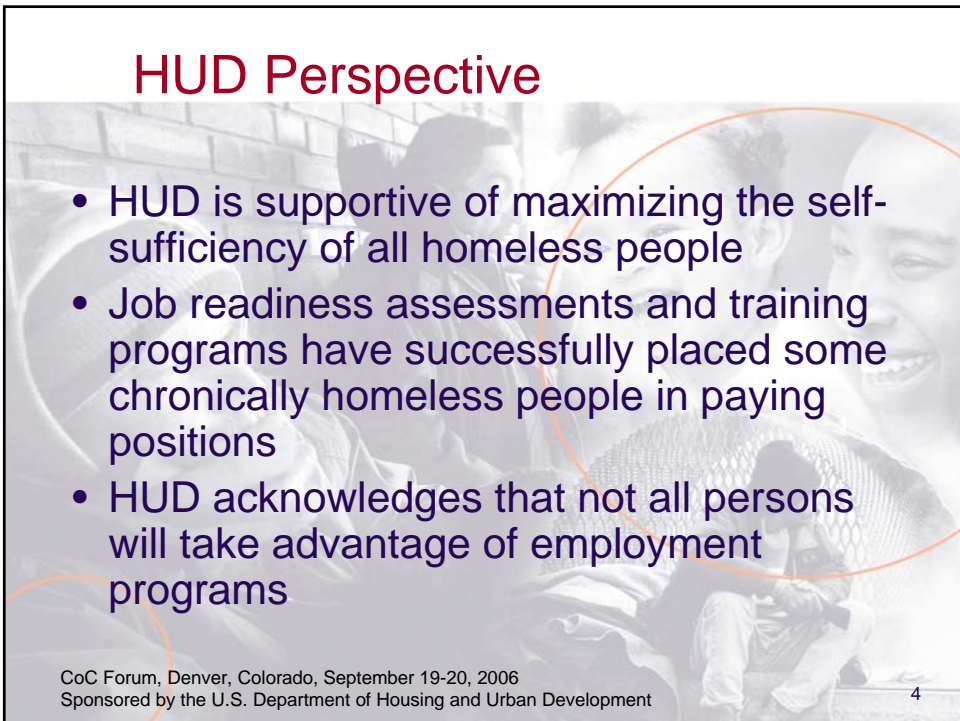


Cynthia High
Special Needs Assistant Specialist
Office of Special Needs
Assistance Programs

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HUD Perspective



- HUD is supportive of maximizing the self-sufficiency of all homeless people
- Job readiness assessments and training programs have successfully placed some chronically homeless people in paying positions
- HUD acknowledges that not all persons will take advantage of employment programs

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Cheryl Bakari
Senior Training Specialist
Jackson Employment Center
Tucson, AZ

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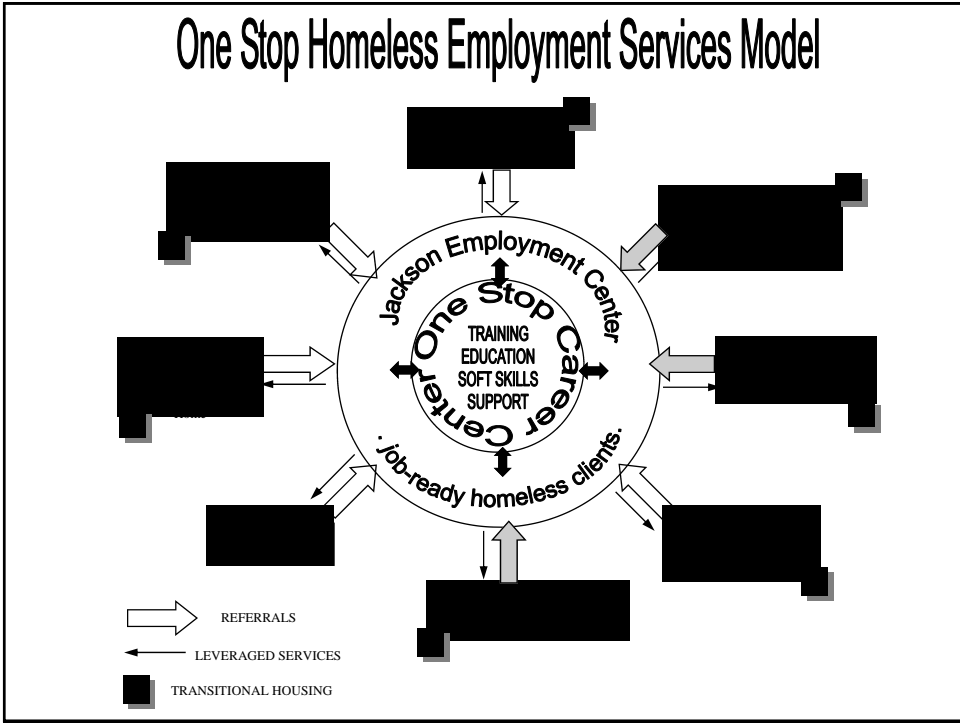


USING THE ONE STOP MODEL TO SERVE HOMELESS JOB SEEKERS

The Jackson Employment Center
Pima County, Arizona
Cheryl Bakari
Steven Nelson

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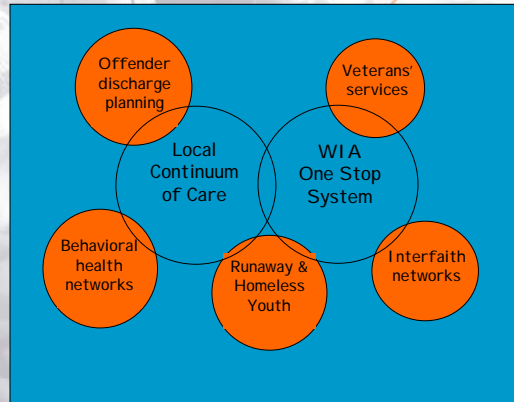
Interlocking Systems

- Local Continuum of Care
- WIA One Stop System
- Runaway and Homeless Youth
- Offender Discharge Planning
- Behavioral Health Networks
- Veterans' Services
- Interfaith Collaboratives

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Interlocking Systems



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Don't duplicate

- Who are the experts in a given area?
- How can we add value?
- Why should the customer have to worry about who provides the service?

When you could coordinate

John Rio
Senior Program Associate
Advocates for Human Potential
White Plains, NY

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How might **work** fit in the goal of ending long-term homelessness?

Employment

Housing

Health Care

Ending Long-term Homelessness

Case Management

Shelter

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Developing a Relationship with the Mainstream Workforce System

- Understanding the workforce system
- Visioning
- Identifying points of contact
- Developing collaboration
- Sustaining the partnership

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What kind of relationship do you want?

- Cooperative
 - Will you write a support letter for my grant?
- Coordinated
 - Can we talk about how our services can work together in our grant?
- Collaborative
 - We would like your agency to provide job development services and build this into our grant proposal.

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DOL/HUD Chronic Homeless Initiative

- Threshold Project - Indianapolis
- HomeWork – Boston
- CEP IV – Portland
- LA's Hope – Los Angeles
- Hope House – San Francisco
- CHETA – TA Center

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Threshold Project Overview

- **Community Served:**
 - Population: 800,000
 - Homeless Population: 3,500
 - One-Stop System: Six Centers within City LWIA
 - Centers Currently Providing Services: Two Centers
- **Housing Model: 42 Units Single site**
- **People with Disabilities**
- **Homeless a year or more OR four episodes in three years**

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Project Partners

A collaborative effort:

- Indianapolis Private Industry Council
- City of Indianapolis
- Easter Seals Crossroads
- Goodwill Industries of Central Indiana
- Homeless Initiative Program of HealthNet
- Luther Consulting, LLC

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Partner Roles

Outreach Location

- Local emergency shelters
- Local outreach teams
- Local case managers

Employment

- Easter Seals Crossroads
- Goodwill Industries of Central Indiana
- IN Private Industry Council

Other Partners & Housing

- City of Indianapolis
- Homeless Initiative Program
- Private landlords

Evaluation

- Luther Consulting, LLC

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Leveraging Funding & Services

- Potential IN Vocational Rehabilitation billing
- Potential Medicaid billing through status as a Federally Qualified Health Center
- Applied for CDBG
- Other grants, philanthropy, etc.

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Project Components...

- **Participant Outreach**
 - Referrals come from local shelters and street outreach teams
- **Permanent Housing**
 - Housing First
 - Single-site
 - S+C Subsidies
- **Employment**
 - Participant driven
 - Utilize approach based on client need



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Employment Activities

- Develop Profile and Plan
- Register with One-Stop Career Center
- Apply for Vocational Rehabilitation
- Minimum: meet with staff once each week
- Minimum: meet with team once each month
- Access basic or vocational training
- Job Negotiation
- Celebration of placement and goal attainment

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Employment Retention Services

- Employer follow-up
- Continued Case Management
 - Minimum: meet with staff once each week
- Service Planning: meet with team once each month
- Crisis and safety planning
- Celebration of successes

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Current Project Status:

Outreach/Housing

	Participant Enrollments	Active Participants	Participants Issued Certificate	Participants Housed
Totals	64	42 + 6	N/A	42

Employment

	WIA Registered	WIA Enrolled	Working FT	Working PT	Paid WE	Unpaid WE	Basic Skills/ Training
Totals	37		14	8	43	12	5

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Current Project Status:

- **Entered Employment Rate**
 - Since inception: 67%
 - 1/05 thru 12/05: 72%
- **Housing Retention**
 - Since program inception: 66%
 - 1/05 thru 12/05: 72%

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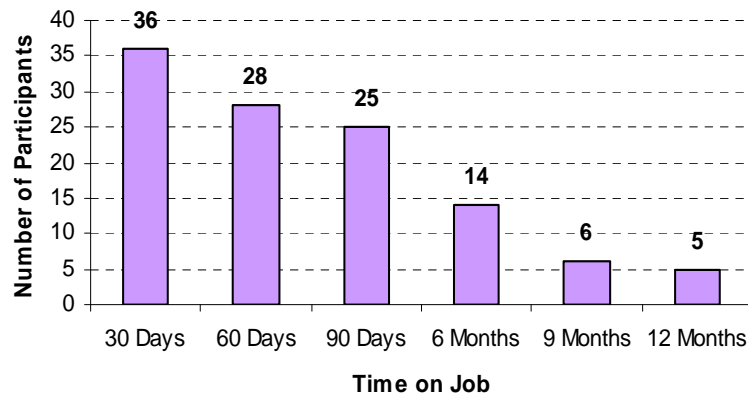
Current Project Status:

- Salaries range from minimum wage to \$21.00 an hour
- Employment above minimum wage: 90%
- Types of employment
 - Full-time: 40 jobs or 65.5%
 - Part-time: 21 jobs or 34.5%

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Current Project Status:

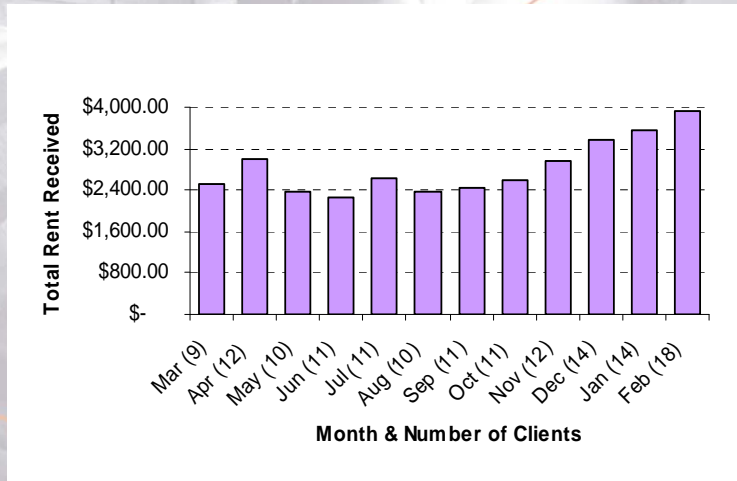


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Current Project Status:



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Benefits of Partnering

- Common outcome measures
- Potential to reduce duplication of services
- Potential to use current resources in a new or different way
- Potential to leverage funding
- Partners expand their capacity and expertise

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CHETA

Work to End Long-Term Homelessness Through Employment and Housing

Doreen Straka, Co-Director
Corporation for Supportive Housing
50 Broadway
New York, New York 10004
212-986-2966
www.csh.org/cheta

John Rio, Co-Director
Advocates for Human Potential
13 Herbert Avenue
White Plains, New York 10606
914-328-2399
www.ahpnet.com

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